



# HOLLY HOUSE

FAMILY RUN RESIDENTIAL CARE HOME



*Touching lives with quality care since 1985*





# Welcome

HOLLY HOUSE IS A FAMILY RUN CARE HOME OFFERING  
SHORT AND LONG TERM RESIDENTIAL CARE FOR ELDERLY  
MEN AND WOMEN

Our care home offers comfortable, homely and friendly accommodation;  
24 hour social care and social dementia care for elderly people.  
We provide the highest standards of tailored individual residential care to every  
client within an elegant, comfortable, 'home from home' environment.

Our care home in Washington is easily accessible just off the main highway  
near the Galleries. Holly House Residential Care Home is a sister home to  
Hawksbury House which has been welcoming residents for over 30 years.

Manager Rachel Redman has been part of Hawksbury House and Holly House  
since 2010 and ensures only the highest quality of care is delivered.







## Getting to know us

WE WARMLY WELCOME ANYONE WHO IS CONSIDERING THE OPTION OF RESIDENTIAL CARE TO COME AND VISIT HOLLY HOUSE

**In doing so you will be able to witness the high quality of care we deliver on a daily basis, as well as speak to residents and sample our delicious home cooked food.**

Holly House encourages any interested parties to visit without an appointment and to visit on multiple occasions so you can really get to know us.

Holly House differentiates itself through a commitment to not only its residents, but also its staff and premises. This results in a beautiful, well-maintained home and low staff turnover which ensures a stable environment for residents to live in. Our ultimate strength is our highly skilled, dedicated team of staff that are willing to go the extra mile for every resident.



## Facilities & Services

- We have 3 comfortable lounge areas
- Trained care staff who meet every residents need day and night
- Disabled shower and bath facilities
- Daily activities and regular trips
- Large, well maintained safe garden area
- Lovely home cooked food

## Regular Activities

- Art classes
- Sing-a-longs
- Visiting entertainers
- Cookery
- Craft sessions

## Outings

- Shops
- Saltwell Park
- Garden Centres
- And many more

## Professionals visiting the home

- Hairdresser
- Chiropodist
- Dentist
- Opticians
- Librarian (with large print books)
- Artist
- Entertainers
- Clergy
- Church services



# Visual Tour

SEE BELOW A FEW PHOTOS OF HOLLY HOUSE, BUT NOTHING BEATS SEEING OUR GREAT FACILITIES FOR YOURSELF



One of our bedrooms



Specialised toilet facilities



The Butterfly Garden; one of two spacious gardens

# Testimonials

KIND WORDS FROM RELATIVES OF VALUED RESIDENTS PAST AND PRESENT OF HOLLY AND HAWKSBURY HOUSE, WHICH MAKES OUR JOBS EVEN MORE REWARDING

To live in a care home where everyone knows your name and the staff know all your like and dislikes is very special. It's the little things and the personal touch that makes the difference to me.

To all the staff at Hawksbury House I would like to thank you all for the care you have given to my Gran, over the past seven years. You all looked after her with such good humour and it was always reassuring to know that she was in safe hands whilst she lived at Hawksbury House. Thank you again

To Rachel and all the staff, in memory of my Mum and with grateful thanks for the splendid care she received  
- I have only one word to describe your work - 'Outstanding!'

I don't know where to start to say thank you so much for all the lovely care you gave my Mum and making her comfortable.

## Come and Visit

**If you would like to learn about Holly House, we would be delighted to show you our care home at your convenience. We look forward to meeting you in the near future.**

**Rachel Redman (Manager) • Kellie-Jo Huntley (Deputy Manager)**

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